

## **T.R.U.E. TEST® (ALLERGEN PATCH TEST) SHIPPING AND HANDLING**

For more information about shipping and returns policy see [www.truetest.com](http://www.truetest.com)

**T.R.U.E. TEST is temperature sensitive and should be stored between 36°F (2°C) and 46°F (8°C). Users are responsible for proper storage and handling.**

- T.R.U.E. TEST is shipped in insulated containers with package(s) of gel refrigerant. T.R.U.E. TEST is shipped NEXT DAY DELIVERY within the 48 contiguous United States and the District of Columbia. T.R.U.E. TEST is also shipped 2ND DAY DELIVERY to Alaska and Hawaii.
- A signature is required for T.R.U.E. TEST delivery at the specified address. Signature denotes delivery. Users must coordinate product receipt and appropriate storage.
- As an FDA-regulated biologic, T.R.U.E. TEST is exempt from the Material Safety Data Sheet (MSDS) specified by the Occupational Safety and Health Administration (OSHA) and the Department of Transportation (DOT) requirements.
- Refrigerate T.R.U.E. TEST promptly after arrival. Do not freeze. If T.R.U.E. TEST is not refrigerated for 4 hours or more, the product should be discarded.

**T.R.U.E. TEST is an FDA-regulated biologic product and cannot be returned.**

- If T.R.U.E. TEST arrives with its outer shipping container defective or damaged, users should refuse product delivery. Immediately notify Allerderm, who will arrange for product replacement.
- If delivered T.R.U.E. TEST product is believed to be defective, users should notify Allerderm immediately.
- Expired T.R.U.E. TEST product cannot be returned.

**T.R.U.E. TEST product stability and expiration:**

- T.R.U.E. TEST product will be delivered with an expiration date of 8 months or longer. An expiration date is provided on each T.R.U.E. TEST package.
- The stability of T.R.U.E. TEST allergens is temperature dependent. Users can minimize product deterioration and optimize performance by adhering to recommended temperature limits. When stored between 36°F (2°C) and 46°F (8°C) T.R.U.E. TEST has been shown to maintain its allergen concentration at  $\pm 20\%$  of batch release levels. When stored at higher temperatures, T.R.U.E. TEST allergens have been shown to deteriorate.
- T.R.U.E. TEST can be allowed to equilibrate for a few minutes at room temperature prior to application. However, no formal studies have been conducted to determine the exact amount of time that T.R.U.E. TEST can remain at room temperature without an adverse effect on allergen concentration.

**T.R.U.E. TEST disposal:**

- Used T.R.U.E. TEST panels can be handled as medical waste and require no special disposal considerations. Be sure to comply with all federal, state and local regulations when disposing of medical waste.

Please call 1-800-878-3837 if you have additional questions about T.R.U.E. TEST storage, handling, or expiration.